



Getting what you are entitled to (working or not)

Many people do not claim all the benefits they are entitled to. Even a small amount of money can make a big difference so it's worthwhile to spend a minute or two checking it out. The rents team will quickly do an assessment for you on **(01670) 542121** or you can do it yourself online at www.entitledto.co.uk.

Some people who are working can also still be entitled to benefits. For example if you are on a low income you may get some help towards rent and council tax, and dependent on your income and household situation you may be entitled to Working Tax Credit and/or Child Tax Credit. You can check for yourself on www.taxcredits.inlandrevenue.gov.uk

Other benefits may be available to you. Any change in your household could affect the benefits available to you. Here is a list of situations within your household that might trigger entitlement:-

- Over pension age
- Unemployed
- Off work due to illness and incapacity
- Pregnant
- A parent
- Long term sickness or disability
- Widowed and/or recently bereaved
- Caring for someone who is sick or disabled
- A student, or moving in or out of education
- Any change of circumstances

You can find out more about all the above on www.direct.gov.uk

If you are aged under 60 and want to find out about making a new claim for benefits, ring Jobcentre Plus free on **0800 055 6688**, 8am-6pm, Monday to Friday. Textphone **0800 023 4888**. If you want to make an enquiry about a benefit you already receive, ring **0845 60 88 508**.

If you are aged over 60 and want to find out about making a new claim for benefits, ring the Pension Service free on **0800 99 1234**, 8am-6pm, Monday to Friday. For more information about benefits you already receive, ring **0845 60 60 265**.

For general advice on benefits for disabled people and their carers ring the Benefits Enquiry Line on **0800 88 2200**.

There is additional information about your rent and benefits in our Rent and Money webpage.